

New RMV Online Authentication Requirement:

The RMV is requiring a verification "Letter ID" for customers accessing "myRMV" who have not set up "multi-factor authentication."

- Multi-factor authentication is a process in which a customer associates their email, phone number, or authentication service to their account to protect their identity.

Existing customers who have not set up multi-factor authentication will need to request a "Letter ID" by visiting, "[myRMV Online Service Center](#)"; selecting the "Additional Services" tab; and selecting "Submit Identity Verification Documentation."

- A Verification Letter with the ID will be mailed to the customer within 5-7 days.